



How to Clean Flatweave Indoor + Outdoor

Flatweave, or synthetic sisal, is the perfect combination of a natural sisal look and practicality that is easy to care for.

Caring for your Flatweave

Your Flatweave carpet or rug is part of the Stainsafe® family and combines remarkable softness with superior wear characteristics and offers complete protection against stains. The fibres absorb no moisture which means that dirt and any spilt liquids do not penetrate the fibres. Most stains can easily be removed with the usual domestic cleaning products.

The Stainsafe® range are also 'Bleach Cleanable' and may be cleaned with diluted bleach (10% bleach and 90% water).

Regular Vacuuming

To preserve your carpets beauty and appearance for a long time, we recommend that you vacuum the whole carpet area at least twice a week.

A vacuum cleaner with rotating soft brushes is recommended as they are far more effective than suction only. This is the only way of removing deep-down dirt and the carpet pile will recover quicker.

Spot Cleaning

Although your flatweave is protected by Stainsafe®, spills and spots still require immediate attention and should not be left so that the stain sets. Check the type of stain, so that you can determine the most suitable corresponding method to use.

Dab the stain with a clean kitchen cloth, working in from the outside so as to prevent spreading and smudging. Never rub the area of the spill. Rubbing can work the liquid deeper into the fibre, making the spill more likely to stain. It can also spread the liquid to a larger area of the rug.

Remove solid elements with a spoon. For most stains a carpet care product can be used. If none is available, soak the kitchen cloth in the product indicated below. Use the correct quantity of the product, not too much, not too little. Make sure you rinse the carpet to remove the care product and the dirt. Many times the stain disappears. If not, try cleaning with a cloth dampened with mild soap. Dry immediately with a hairdryer or a fan. Wait until the area is completely dry before walking on it again.

Please use the methods shown below for different types of stains:

Water Method:

Beetroot, Cocoa, Coffee, Fruit Juice & Stains, Lemonade, Tea
Dab off the stain as much as possible with a clean white kitchen cloth. Then treat the stain with a damp cloth and dab it off again, until no further dirt adheres to the cloth.

Soap powder solution: (1 tablespoon soap powder to 1/4 litre of water) *Beer, Butter, Chocolate, Gravy, Margarine, Milk, Tomato Sauce, Wine*

Dab off the stain as much as possible with a clean white kitchen cloth. Next, treat the stain with a cloth soaked in soap suds then dab it off again, until no further dirt adheres to the cloth. Only use clean water for repeat dabbing and ensure you remove soap residue with a clean cloth.

Dry cleaning solvent:

Butter, Margarine

Dab the stain with a cloth soaked in dry clean solvent. Repeat until no more dirt is visible on the cloth. Never apply care products directly to the stain; always apply them to the cloth first.



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This document is intended to assist with the cleaning and maintenance of your flatweave carpet or rug. For persistent stains please consult a cleaning professional. Prestige Carpets will not be held accountable for any damage caused as a result of these guidelines.